

Shop Small November Australia Amex Offer Terms and Conditions



Last Modified: 14/08/2019

Offer Details

Offer Valid Start Date: 01/11/2019

Offer Valid End Date: 30/11/2019

Spend \$20 or more, get \$10 back

Save offer to Card, spend \$20 or more, in one transaction, online or in-store at participating small businesses by 30/11/2019 to receive a \$10 credit. Valid up to 5 times, once per participating business. Limited to 100,000 Cards. Exclusions apply.

T&C's

- Offer is limited to 5 credits per Card to which the offer is saved, with no more than one credit per participating Shop Small business.
- Excludes transactions where you do not spend directly with your Card to which the offer is saved, in-store or online at a participating Shop Small Business.
- To view participating Shop Small businesses where the offer can be redeemed in-store, please visit: www.shopsmallaustralia.com/map. Eligible businesses will be highlighted with a Shop Small logo.
- To view eligible online business where the offer can be redeemed online, please [click here](#).
- Excludes gift card purchases.
- Excludes transactions made through a third party establishment or payment processor.
- Credit is not redeemable for cash or other payment form.
- Credit should appear on your billing statement within 5 business days from qualifying spend but may take up to 90 days from the offer end date.
- Credit will not be applied to your Card Account if your Card has been suspended or cancelled. Credit may be reversed if your qualifying purchase is refunded or cancelled.
- Full Offer Terms available below.



OFFER TERMS

The offer is governed by and subject to these Offer Terms. The offer description forms part of these Offer Terms. By saving the offer to your *Card*, you agree to these Offer Terms.

- A. [The Offer](#)
- B. [Eligible Cards](#)
- C. [Transactions that are not Eligible](#)
- D. [Credit & Points](#)
- E. [Your account payments](#)
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- G. [Fraud/Gaming/Glitches](#)
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A. The Offer

Save the offer to your Card and spend the required amount in accordance with the offer description during the offer period to receive your account credit or points. The offer description is displayed to you when you register for the offer. After you register for the offer, you can continue to access the offer description and terms until the end of the offer period as follows:

- by going to the ['Saved Offers'/'Offers & Places'] section in your Online Services account;
- by re-visiting the email or page from where you registered for the offer.

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B. Eligible Cards

Not all Cards are eligible for this offer. If your Card is ineligible, you will receive an error message and you will not be able to register for the offer. Corporate, business travel, government and store Cards are not eligible.

Replacement Cards: If you are issued a replacement Card with a new Card number after registration, your participation in this offer will end & you will need to re register for the offer.

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C. Transactions that are not eligible

The following transactions are not eligible and will not count towards your spend for the purposes of the offer:

- transactions where you do not spend directly with the merchant (for example, if you buy the merchant's goods through a third party department store);
- transactions processed through a third party payment processor;
- transactions that are subsequently cancelled or refunded.

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D. Credit & Points

Credits or points should be credited to your account within 5 business days of you meeting the offer spend requirement – however this can take up to 90 days from the offer end date. Your credits or points may be reversed if an eligible transaction is subsequently cancelled or refunded. If your Card is suspended or cancelled, we do not credit your account with credit or points even if you have met the offer spend criteria.

For points offers, you must be enrolled in the relevant loyalty program and have an active loyalty account to receive the points.

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E. Your account payments

You must continue to make all payments to your Card account in full when they are due. If you don't, your participation in the offer may be cancelled.

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F. Privacy and Security

We use your personal information such as name, account number and transaction information to manage your participation in the offer and track your spend. We will only ever use your personal information strictly in accordance with the [American Express Online Privacy Statement](#).

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G. Fraud/Gaming/Glitches

American Express reserves the right to suspend or cancel the offer if any fraud or gaming by users, technical failure or any other factors outside our control impairs the integrity or proper functioning of the offer which may result in any loss or damage to American Express. We will try to give you reasonable notice of any such incident and take reasonable steps to ensure you are not unfairly impacted if the incident is due to something we have done or failed to do.

American Express reserves the right, at its sole discretion, to disqualify any individual suspected of fraud, gaming the offer or any breach of the Offer Terms.

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H. Changes

American Express reserves the right to vary any eligibility criteria or Offer Terms prior to you saving the offer to your Card.

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The offer is provided by American Express Australia Limited (ABN 92 108 952 085 Australian Credit Licence No. 291313) of 12 Shelley Street, Sydney NSW 2000.